

NATIONAL PrEP COMMUNICATION PLAN

APRIL, 2019

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Foreword

In Uganda, an estimated 1.32 million people were living with HIV and 52,000 people became newly infected with the virus in 2016. According to National HIV and AIDS Strategic Plan (NSP) 2015/16 – 2019/20, the prevalence of HIV has a geographical heterogeneity with urban residents, people living in Kampala, central and mid-northern regions being more affected. In addition, the prevalence of HIV differs among the different sub categories with key and priority populations being affected more than the general population.

Uganda developed the HIV prevention plan 2010/11-2014/15, which was hinged on the Combination HIV Prevention (CHP) strategies highlighting the need to apply simultaneous provision of multiple context specific, proven, efficacious and effective behavioural (AB, PHDP), structural (reducing SGBV), and biomedical interventions. The biomedical interventions include: PMTCT, Condom use, Circumcision and ARVs for treatment and prevention including PEP and PrEP among others.

Uganda is one of the countries that provided global evidence for the efficacy of oral PrEP. Clinical and demonstration studies conducted using TRUVADA (TDF&FTC) showed that PrEP is efficacious and feasible. Prompted by the findings from these studies and WHO recommendations, Uganda adopted PrEP as part of the combination HIV prevention package. Accordingly, Uganda developed PrEP technical guidelines and tools to guide roll out and implementation of PrEP. Effectively, the roll out of PrEP started in July 2017 using a phased funded approach. To date, ninety (90) facilities are implementing PrEP across the country.

During the implementation of PrEP, a number of individuals at substantial risk of acquiring HIV have been enrolled on PrEP including: discordant couples, Sex workers, MSM and PWUD among others. Despite reaching several clients with PrEP, the program has experienced a number of challenges including: Low demand, Low Uptake, Poor adherence, Myths and Misconceptions, Stigma associated with use of ARVs among others. These challenges, evidence from PrEP studies and various reports have necessitated the development of this communication plan to promote PrEP services.

The development of this communication plan was a consultative process spearheaded by the Ministry of health involving a number of stakeholders. It is my sincere hope that this communication plan will create public awareness about PrEP among different stakeholders, provide correct information, tools and skills to service providers to offer quality PrEP services and promote uptake of PrEP services by people at substantial risk of acquiring HIV.

I therefore urge the different stakeholders to use this communication plan in order to contribute to the reduction of HIV/AIDS incidence through promotion of PrEP uptake.

Director General Health services Ministry of Health

Acknowledgements

The development of this PrEP communication plan has been a truly collaborative effort. We wish to thank organisations and individuals whose names are listed in the annex for their invaluable support.

Ministry of health for the overall coordination of the process, USAID communication for health communities (CHC), for technical support, CDC, UNFPA and WHO for technical input and guidance

We acknowledge the technical guidance and input of The Ministry of Health AIDS Control Program and the STD Unit, and the members of the Task Force for the development of this communication plan

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Acronyms

ABC Abstinence, Being Faithful, Condom use

AIDS Acquired Immuno-Deficiency Syndrome

AYP Adolescent Girls and Young Women

CHP Combination HIV prevention

CME Continuous Medical Education

FAQ Frequently Asked Questions

HIV Human Immunodeficiency Virus

IEC Information Education and Communication

MOH Ministry of Health

NSP National HIV/AIDS Strategic Plan

PrEP Pre Exposure Prophylaxis

PWD People with Disabilities

SMC Safe Male Circumcision

STI Sexually Transmitted Infections

UNAIDS Joint United Nations Programme on HIV/AIDS

UPHIA Uganda Population HIV Impact Assessment

VHT Village Health Team

WHO World Health Organisation

I Background and Rationale to PrEP for HIV Prevention

In Uganda, an estimated 1.32 million people were living with HIV and 52,000 people became newly infected with the virus in 2016. According to National HIV and AIDS Strategic Plan (NSP) 2015/16 – 2019/20, the prevalence of HIV has a geographical heterogeneity with urban residents and people living in Kampala, central and mid-northern regions are more affected. In addition, the prevalence of HIV differs among the different sub categories with key and priority populations being affected more than the general population².

1.1 How is Uganda responding to the HIV Epidemic?

Uganda developed the HIV prevention plan 2010/11-2014/15, which was hinged on the Combination HIV Prevention (CHP) strategies highlighting the need to apply simultaneous provision of multiple context specific, proven, efficacious and effective behavioural (AB, PHDP), structural (reducing SGBV), and biomedical interventions. The biomedical interventions include: PMTCT, Condom use, Circumcision and ARVs for treatment and prevention including PEP and PrEP among others.

1.2 PrEP as an effective HIV Prevention Intervention

Uganda is one of the countries that provided global evidence for the efficacy of oral PrEP. Clinical and demonstration studies conducted using TRUVADA (TDF&FTC) showed that PrEP is efficacious and feasible³. Prompted by the findings from these studies and WHO recommendations, Uganda adopted PrEP as part of the combination HIV prevention package and developed PrEP technical guidelines and tools to guide roll out and implementation of PrEP. Effectively, the roll out of PrEP started in July 2017 using a phased funded approach. To date ninety (90) facilities are implementing PrEP across the country.

1.3 Why the Communication Plan

During the implementation of PrEP, a number of individuals at substantial risk of acquiring HIV have been enrolled on PrEP including: discordant couples, Sex workers, MSM and PWUD among others. Despite reaching several clients with PrEP, the program has experienced a number of challenges. These challenges, evidence from studies⁴ and various reports have necessitated the development of this communication plan to promote PrEP services.

Critical PrEP Knowledge and Behavioural Gaps Identified

- Low demand and uptake
- Poor adherence
- Stigma associated with use of ARVs
- Myths and Misconceptions
- Knowledge gap among health care providers
- Poor retention and loss to follow up
- Inaccurate messaging

UPHIA 2016

² NSP 2015/16-2019/20

³ Baeten 2016

⁴ LEARN 2017; What does PrEP mean to young women?

1.4 Development of this communication plan

The development of this communication plan was a consultative process spearheaded by the Ministry of health involving a number of stakeholders. A task force was constituted to review existing studies, policies, strategies and various reports on PrEP, and came up with an initial draft. Meetings to refine the initial draft were conducted with IPs, HDPs, Communication implementing partners, Technical working groups (TWGs), PrEP service providers, District Health Teams (DHTs), CSOs and PrEP beneficiaries.

1.5 Alignment with PrEP Technical guidelines

The PrEP technical guidelines provide a framework for increasing access and use of PrEP as an integral part of combination HIV prevention plan. The policy stresses communication as a key aspect for promoting PrEP through community mobilization and public education based on a standard communication plan.

1.6 Theoretical framework for PrEP Communication Plan

The socio-ecological model shows that a person's behaviour is determined by several factors at personal, family, community and environmental settings. PrEP interventions ought to be audience-specific, to address the relevant factors which influence people's behaviour. Individuals, who are at substantial risk of HIV infection, shall be given information about the availability and benefits of PrEP. Implementers should acknowledge the communities and other circumstances surrounding the target audience in order to address the barriers related to existing myths and misconceptions about PrEP. Communication for PrEP services in Uganda shall be informed by the socio-ecological model which is illustrated below:



Socio-Ecological Model for Change

*These concepts apply to all levels (people, organizations, and institutions). They were originally developed for the individual level.

SOURCE: Adapted from McKee, Manoncourt, Chin and Carnegie (2000)

2 The PrEP Communication Strategy

The Goal of National Strategic Plan 2015/2016—2019/2020 (NSP) "Towards zero new infections, zero HIV and AIDS-related mortality and morbidity and zero discrimination". This communication plan supports Objective 2 of the prevention thematic goal which prioritises adopting and scaling up Pre-Exposure Prophylaxis (PrEP) as a priority prevention intervention integrated in the Health Care services.

Goal

• To contribute to the reduction of HIV/AIDS incidence through promotion of PrEP uptake

Aim

 To provide a framework for advocacy, information dissemination and the implementation of PrEP communication interventions in HIV prevention

Objectives

- I. To create public awareness about PrEP among different stakeholders
- 2. To provide correct information, tools and skills to service providers to offer quality PrEP services
- **3.** To promote uptake of PrEP services by people at substantial risk of acquiring HIV

Guiding principles

- Participation and community ownership to empower community members to decide their own messages and become agents for PrEP communication.
- Simplicity and specificity so that PrEP messages are simplified and easily understood by audiences, and that channels are audience specific.
- Evidence-based so that adequate data is gathered about audiences and their perspectives about PrEP

- Rights-centred to enable clients know their rights, and ensure that every intervention is anchored in the wellbeing of the client and promotion of their right to health and information.
- Partnerships that promote collaboration and coordination of activities among stakeholders to increase audience reach with PrEP messages.
- Respect for privacy and confidentiality of the PrEP end users

3 Implementation of the PrEP Communication Plan

All communication interventions should contribute to enhancing knowledge and favourable attitudes, with the aim of increasing uptake of PrEP in Uganda.

- I. Organizations, projects, partners and other stakeholders will support development of materials, design specific campaign strategies and activities in line with the communication plan. Implementation of all PrEP communication activities will follow national policies and guidelines as specified in the National Health Policy, PrEP policy, National Health Sector Strategic Plan, National HIV/AIDS strategic Plan and this PrEP communication plan.
- 2. Strategic communication interventions around PrEP for HIV prevention will follow the accepted process of analysis, strategic design, development and testing, implementation, monitoring and evaluation, and re-planning. PrEP communication interventions will be evidence and theory-based, culturally appropriate, and use an appropriate mix of mass media, interpersonal communication, community mobilization and other communication approaches for behaviour change communication and/or advocacy efforts.
- 3. PrEP advocacy should reach leadership at national, district, facility and community levels.
- 4. In promoting PrEP, some population groups are "prioritized to maximize the public health benefit", based on available resources. This communication plan therefore identifies and prioritizes audiences for effective communication.

4 Priority Issues and Target Audiences

4.1 Priority issues for PrEP Communication

The following are considered as priority issues to be handled through effective Communication:

- I. What is PrEP?
- 2. What are the benefits of PrEP?
- 3. Can PrEP prevent STIs
- 4. Do I need to use condoms while on PrEP?
- 5. What are the myths and misconceptions about PrEP?
- 6. Who should receive PrEP?
- 7. How does PrEP work?
- 8. Where can I access PrEP?
- 9. Why PrEP and why now?
- 10. Is PrEP safe?
- 11. What are the possible side effects of PrEP?

- 12. For how long is PrEP taken?
- 13. How does PrEP reduce the risk of HIV infection?
- 14. What is the difference between PrEP, PEP and ART?
- 15. Is PrEP safe with contraceptives?
- 16. Why is it important to adhere to PrEP?
- 17. Does PrEP cause Hepatitis B?
- 18. Does PrEP reduce libido?
- 19. Can I take alcohol while on PrEP?
- 20. Can I take PrEP when pregnant/Breastfeeding?

4.2 Target Audience for PrEP communication

4.2.1 Primary Audiences

There are populations are at substantial risk of HIV acquisition and transmission compared to the general population and these form the primary audience. These two population groups are targeted to increase their awareness about PrEP, location of service and criteria for access. The communication objectives for this group are:

- 1. To educate the population at substantial risk of HIV acquisition about PrEP.
- 2. To promote communication about PrEP among the populations at substantial risk and their peers
- 3. To create awareness on the availability of PrEP services

I. Key Populations

Groups at increased risk of acquiring HIV irrespective of epidemic type or local context e.g. Commercial sex workers, Transgender persons, MSM, PWUIDs, incarcerated/ prisoners etc.

2. Priority Populations

Groups particularly vulnerable to HIV infection in certain situations or contexts e.g. Discordant couples, fisher folks, truckers, migrant workers, AYP, plantation workers, people in entertainment establishment, Uniformed forces, bar maids, refugees, PWDs etc.

Common Characteristics of the Primary Audience:

- Have multiple concurrent sexual partners (MCP)
- Inconsistence or no condom use
- Recurrent STIs
- Recurrent PEP users
- Limited access to HIV prevention, care and treatment (time, place, environment-legal and social)
- They have disposable income especially men

- Abuse alcohol and drugs
- Experience GBV
- Risky work environment/ fatalism for instance fisher folk, construction workers and uniformed men/women etc.
- Discordancy
- Sexual partners of unknown HIV status
- Engage in anal sex
- Are mobile populations

4.2.2 Secondary Audiences

I. Health Workers and other PrEP Service Providers

e.g. Facility Based peer educators and health workers; Community based service providers: Peers educators, VHTs, and counsellors

Health service providers are at the centre of providing PrEP services at the different service delivery platforms at facility or in the community and public or private sector. Most health workers may not have the correct information about PrEP in relation to HIV. Some health service providers work in facilities that don't provide PrEP. Due to lack of information on why and where it is offered, they may not refer clients for PrEP services. Furthermore, some health workers may view PrEP as an additional burden; and as a result they tend to become unconcerned to any inquiries about PrEP. Communication for this group aims are:

- I. To equip health workers with correct information about PrEP to enable them offer PrEP to those who are eligible
- 2. To equip health workers with correct information about PrEP for HIV prevention to enable them answer client concerns
- 3. To prepare health workers to counsel clients and refer them for appropriate PrEP services.

2. Leaders

These populations are influencers of primary audiences, and therefore require their own targeted communication. Leaders are listened to by the public and play an important role in shaping public opinion. They are leaders in their communities and institutions. They always provide authoritative and locally relevant guidance to their followers. Whereas some leaders are supportive of PrEP as an HIV prevention measure, some have strong opinion against it. They are cautious about publically recognizing PrEP as an HIV prevention measure, because of perceived cultural, religious and moral implications. This audience has the ability to influence society to take up PrEP, if equipped with necessary information. Communication for this group aims to provide leaders with adequate information on PrEP so that they support the scale up and implementation of PrEP program. Communication for this group aim is to provide leaders with adequate information on PrEP so that they support the scale up and implementation of PrEP program

3. Other secondary audiences

The audiences below are not mutually exclusive but are categorized for purposes of effective planning and delivery of appropriate PrEP messages. They include two key groups

- a) Work place/audience managers: Plantations, bar/clubs, factory, prisons, bodaboda and pimps/mummies
- b) Influential audiences: Political, civil, religious, Cultural, Business leaders, Law enforcement officers and media.

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5 Communication Matrix

Message themes in the Communication Matrix are for guidance on issues that are most important for a particular group. Message content should be adapted to the identified communication issue taking into consideration socio-demographic profiles of intended audiences.

Communication	Communication	profiles of intended addience	
Issues	Objectives	Message Message	e Themes
Primary Audience:	People at substantial risk of	getting HIV (KP & PP)	
 Lack of knowledge about PrEP Myths and Misconceptions about PrEP Poor adherence to PrEP Poor uptake of PrEP 	 To create awareness to the population about PrEP. To address myths and misconceptions about PrEP. To promote access and utilization of PrEP services. To address factors leading to poor adherence 	 What is PrEP? What are the benefits of PrEP? Can PrEP prevent STIs Do I need to use condoms while on PrEP? What are the myths and misconceptions about PrEP? Who should receive PrEP? How does PrEP work? Where can I access PrEP? Why PrEP and why now? Is PrEP safe? What are the possible side effects of PrEP? 	 For how long is PrEP taken? How does PrEP reduce the risk of HIV infection? What is the difference between PrEP, PEP & ART? Is PrEP safe with contraceptives? Why is it important to adhere to PrEP? Does PrEP cause Hepatitis B? Does PrEP reduce libido? Can I take alcohol while on PrEP? Can I take PrEP when pregnant/Breastfeeding?
Secondary Audience: PrEP Health Service Providers			
 Inadequate knowledge and skills to offer PrEP services. Inadequate skills to communicate PrEP as a prevention option. 	 To equip health workers with knowledge and skills bout PrEP to enable them offer PrEP services to those who are eligible To equip health workers with communication and counselling skills 	 Who is at a substantial risk of acquiring HIV? Who is eligible for PrEP? How to initiate PrEP How to follow up a PrEP client? How to monitor a client on PrEP When to stop PrEP? How to stop PrEP? How to restart PrEP? How do I give PrEP adherence support? How do I engage the community for PrEP? How do I monitor side effects of PrEP? How to give risk reduction counselling for PrEP client How do you initiate PrEP How do you monitor clients on PrEP 	
Secondary Audienc	e: Leaders		
 Inadequate knowledge about PrEP Myths and Misconceptions about PrEP 	• To provide leaders with adequate information on PrEP so that they support and advocate for scale up	 What is PrEP? What are the benefits of PrEP. What are the myths and misco Who qualifies for PrEP? Where can I access PrEP? Is PrEP safe? Roles and responsibilities of led 	onceptions of PrEP?

6 Channel Matrix

Target Audience	Channel	Materials	Strategy/Execution
Primary Audience: People at substantial risk of getting HIV (KP & PP)	 Inter Personal Communication (IPC) Electronic Media (Radio & TV) Print Media Social Media 	 Job Aides FAQ cards Brochures DJ message leaflet on HIV prevention including PrEP (DJ mentions) Talking points for Radio programs Radio spots, magazines TV spots Animated Videos Stickers Fact sheets Fliers Pull-up banners Tear drops T-shirts wrist bands Bandana 	 Small Group Discussions One on One Sessions dialogues Hotline Short text Messages (SMS) Hot spot visits Mobile phones Social Media (What's App, Twitter, Facebook, Instagram) Role plays Social events
Secondary Audience: Health Service Providers	 Inter-personal Communication Print Media Electronic Media Social Media 	 Job Aides FAQ cards Risk assessment tool guide PrEP service directory PrEP Training curriculums. News letters 	 Seminars Mentorship sessions CME's Hotline Short text Message (SMS) Rob calls for Providers Social Media (What's App, Twitter, Facebook etc) Support supervision
Secondary Audience: Leaders	 Inter Personal Communication Electronic Media (Radio & TV) Print Media Social Media 	 Job Aides FAQ cards Brochures Talking points for Radio programs Radio spots, magazines TV spots Facts sheets Leaflets T-shirts 	 Small Group Discussions dialogues Hotline Short text Messages (SMS) Social Media (What's App, Twitter, Facebook etc.) Seminars Public gatherings

7 Roles of Stakeholders

Stakeholder	Role
I. Ministry of Health	Resource mobilization for implementation of the communication plan
	Leadership and coordination
	 Monitoring and supervision of execution of the communication plan
	 Technical reviews, development and approval of messages /campaigns and evaluation of PrEP interventions
	Policy guidance
2. Health Development partners (HDPs)	 Provide resources for operationalizing the implementation plan Resource allocation
	Monitoring resource utilization
	Provision of technical support
3. Service Implementing	Facilitate community linkages
Partners	Reproduce and scale up the reach of PrEP messages
	Facilitate dissemination and distribution of PrEP messages
	Document and share emerging issues
4. Communication	• Support the development of PrEP materials, tools and interventions
Implementing Partners	 Provide technical assistance and seed rollout of interventions to IPs Support monitoring and evaluation of PrFP interventions
	Support monitoring and evaluation of PrEP interventionsSupporting community mobilization activities
	Mapping and coordination of partners in the district for PrEP
5. District leadership	 Supervise PrEP implementation within the district
(technical)	 Provide technical guidance to CBOs/NGOs/CSOs within the district
	Targeted Dissemination of health communication materials
	Resource mobilization and allocation
6. District leadership (political)	Advocacy for PrEP services
o. Bistifice leader ship (political)	Resource mobilization and allocation
	Community mobilization
	Monitoring program implementation
7. Health facility	Provide PrEP information and counselling services
, , , , , , , , , , , , , , , , , , ,	Strengthen facility and community linkage
	 Conduct Continuous Professional Education (CPEs)

Stakeholder	Role	
	Ensure quality improvement of PrEP services	
	 Mapping, Mobilization, Sensitization of the community on PrEP 	
	 Recording and reporting emerging issues 	
	Conduct health talks on PrEP	
8. Community gate	Mobilize communities for PrEP services	
keepers/opinion leaders	 Distribute and dissemination of PrEP materials 	
	 Utilization of PrEP communication materials 	
	 Refer and link community to PrEP service points 	
	 Educate communities on PrEP services and dispel myths and misconceptions. 	
	 Using established structures to promote PrEP services 	
9. Civil society Organizations	Advocacy and lobbying for PrEP services	
	 Resource mobilization for PrEP services 	
	 Dissemination of PrEP communication materials 	
	 Monitoring, supervision and evaluation of PrEP interventions 	
	 Refer and link community to PrEP service points 	
	 Educate communities on PrEP services and dispel myths and misconceptions. 	

8 Monitoring and Evaluation

Communication campaigns based on this communication plan are designed and executed for monitoring and evaluation along with communication activities. This helps to measure impact and results as well as guide re-planning and/or replication of communication campaigns.

The monitoring provides interim assessment of the quality of communication interventions. At every level of implementation, partners are expected to establish mechanisms for tracking progress. It is expected that best practices and lessons learnt will be shared and disseminated to provide benchmarks during the scale up of PrEP in the country. The communication plan promotes evidence based communication interventions. Accordingly, all PrEP interventions shall be preceded by formative assessment and baseline indicators. These provide a key input in the evaluation of programmes. Evaluation of communication interventions shall be undertaken to assess the extent to which the set objectives have been achieved.

Objective	Indicator	Data measurement	Frequency
I. To create public awareness about PrEP among different stakeholders	 Proportion of individuals provided with information on PrEP Proportion of individuals with correct information on PrEP Proportion of individuals knowing where to access PrEP services 	 Surveys 	• 2 and a half years
2. To promote uptake of PrEP services by people at substantial risk of acquiring HIV	Number of individuals who seek PrEP services.	Routine data from facilities HMIS 106	Quarterly
3. To provide correct information, tools and skills to service providers to offer quality PrEP services	 % of service providers with comprehensive knowledge on PrEP Proportion of service points with appropriate PrEP communication tools 	 Surveys 	2 and a half years
4. To Increase demand and promote uptake of PrEP services in Uganda	 Increased number of individuals utilizing PrEP services in Uganda 	Routine data from facilities HMIS 106	Quarterly

ANNEX

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